**Corbin Forrester**

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**EDUCATION**

Durham Technical Community College, Durham, NC

Associate in Applied Science in IT & Cloud Systems Administration – May 2020

**CERTIFICATIONS**

Comptia A+ Certified January 2021 [WREWXPXHT3EE1ES9]

AWS Certified Cloud Practitioner September 2020 [RMHZL48KPFF41KK5]

LPI Linux Essentials (010-160) August 2020 [lpi.org/v/LPI000438327/vf48rauduu]

**WORK EXPERIENCE**

**Professional Fundraiser,** Integral Resources

Durham, NC, November 2017 to May 2018, June 2020 to Current

* Call previous donors and clients for donations
* Solicit donations using the three ask method
* Handles over 25 calls an hour and an average donations at $50/hr.

**IT Program Peer Academic Tutor,** Center of Academic Excellence, Durham Technical Community College

Durham, NC, January 2020 to May 2020

* Provided academic help on 10+ class in the Durham Tech IT program
* Completed training to be a peer academic tutor and wrote an essay on effective study habits of remote learning adult students based on peer-reviewed scholarly articles.

**ITS Web Development Intern,** North Carolina Central University

Durham, NC, August 2019 to December 2019

* Constructed announcements and events posting for NCCU website
* Reviewed Dialogflow requirements for integration into NCCU website
* Learned fundamentals of Acquia Dev Desktop and Drupal to manage a website and build a block module.

**SKILLS**

**Skills**: Technical Support, Technical Troubleshooting, Customer Service, Emotional Intelligence, Interpersonal Communication, Complaint & Conflict Resolution, Time Management, Teamwork, Multitasking

**Software**: Active Directory, Linux CLI, VMware

**Platforms**: Windows 7,8,10, Linux, Android, MacOS