**Corbin Forrester**

**Certified Secure Infrastructure Specialist**

corbinforrester.com

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**EDUCATION**

East Carolina University, Greenville NC

Bachelor of Science in Industrial Technology, Computer Technology – December 2024

Durham Technical Community College, Durham, NC

Associate in Applied Science in IT & Cloud Systems Administration – May 2020

**CERTIFICATIONS**

CompTIA Security+ ce January 2022 [M3Z5QF6H7KF4Q59D]

CompTIA Network+ ce August 2021 [M8SGWBXHWKV11CKE]

CompTIA A+ ce January 2021 [WREWXPXHT3EE1ES9]

AWS Certified Cloud Practitioner September 2020 [RMHZL48KPFF41KK5]

LPI Linux Essentials (010-160) August 2020 [lpi.org/v/LPI000438327/vf48rauduu]

**WORK EXPERIENCE**

**IT Support Technician,** Sole Proprietor

Durham, NC, January 2021 to August 2021; January 2023 to present

* Diagnose errors or technical problems and determine proper solutions
* Mobile and remote technical support for residential clients and small businesses
* Experience working with local MSP using Datto RMM and providing onsite support

**System Support Analyst -Junior,** TEKsystems, NCDIT contractor

Raleigh, NC, August 2021 to January 2023

* EEM Asset Refresh technician. Scheduled 30+ state employees a month to update their computers.
* Backed up data and configurations for old endpoint and transferred to new endpoint.
* Handled any technical issues with the freshly deployed devices.

**Professional Fundraiser,** Integral Resources

Durham, NC, November 2017 to May 2018, June 2020 to February 2021

* Call previous donors and clients for donations
* Handled over 25 calls an hour and an average donation at $50/hr.

**IT Program Peer Academic Tutor,** Center of Academic Excellence, Durham Technical Community College

Durham, NC, January 2020 to May 2020

* Provided academic help on 10+ class in the Durham Tech IT program

**ITS Web Development Intern,** North Carolina Central University

Durham, NC, August 2019 to December 2019